



Incident Occurs

Is it medical?

Yes

(Including overnight hospital stay, visit to doctor)

Do not under any circumstances sign as a guarantor for the payment of any medical treatment

Phone Crisis 24 on +44 (0)1444 442204 and press Option 1 for "Assistance"

Information to include when talking with Collinsons/Crisis 24:

- State that you are a CISV Participant
- Your name
- Your Date of Birth
- The CISV Travel Insurance policy number (B0793NM2410436)
- Where you are

No

(e.g Lost passport, money or bank cards)

How costly is it?

High

Low

If the cost increases

Pay for it at the time, keep receipts and then make a claim to be reimbursed

The Claim Form can be found here. Please follow the instructions on the form.

